



February 20, 2025

Dear Swan Valley School Division Community,

We are aware that PowerSchool has begun sending out notices to students, parents/guardians, and educators whose information was involved in the cybersecurity incident it previously experienced. You may shortly receive this notice or may have already received it. We were advised previously that this notice will be sent by email from ps-sis-incident@mail.csid.com, which we mentioned in our previous communication.

We have now been advised that the notice may be sent by email from any one of the following similar email addresses:

Ps-sis-incident@mail.csid.com

Ps-sis-incident@mail1.csid.com

Ps-sis-incident@mail2.csid.com

If you receive or have received an email from any one of the email addresses mentioned above, we have been assured by PowerSchool that it is a legitimate email and not spam or phishing.

As mentioned previously, PowerSchool has also advised that you can call 833-918-7884 if you have any questions.

Regards,

Rob Tomlinson, Superintendent

